



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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**16 February 2026 – 12:55**

## Customer Notice

### Update: Overall Johannesburg Water System

The overall Johannesburg Water systems are gradually recovering. The bulk supplier continues to pump at full capacity, but the strategic reservoir remains low which slows down recovery of the City of Johannesburg (CoJ) reservoirs and towers. This prompts Johannesburg Water to implement daily interventions in respective systems and area to manage supply.

The systems under constraints are reducing and currently those experiencing challenges are the Commando, Diepsloot, Central and Soweto systems. Those systems which have improved and or are improving are under close observation by the Entity.

#### Commando System

The Commando system remains the most affected. Although incoming supply is improving gradually, it has not yet returned to normal levels required to keep the system adequately pressurised. The bulk supplier and Johannesburg Water are working closely to improve the situation. This will require system reconfiguration by both parties to boost flows to the affected areas.

**The Crosby and Brixton 2 Reservoirs** are supplying fairly but remain constrained. While Brixton 1 Reservoir and Tower, Hursthill 1 and 2 Reservoirs are constrained and poor pressure to no water is expected.

**Brixton 1 Reservoir** is critically low, outlet is closed to build capacity, while pumping to the tower remain at reduced pumping capacity due to a technical fault on the second pump. The entity is prioritizing the restoration of second pump.

**Hursthill 1 and 2 Reservoirs** remain on bypass and affected by system imbalances which require improved and stable supply. The systems are configured to augment Commando with daily interventions in place.

#### Central Systems

Crown Gardens Reservoir and Tower have improved and stable but remain under close observation. The reservoir is supplying fairly while the tower is supplying adequately.

#### Berea System

The reservoir recovered slightly overnight resulting in improved levels, outlet is opened and supplying fairly but remain constrained, under observation and daily interventions are in place.

**Alexander Park Reservoir** improved adequately overnight, and outlet is opened, and supplying the area fairly. The system remain constrained and daily interventions are in place.

#### Directors:

Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Sipho Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele,  
Mr Molate Mashifane, Ms Pamela Mabece, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela, Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),

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Both Alexander Park and Berea Reservoirs can only supply fairly when both levels are adequately.

**Yeoville and South Hills** have improved and supplying fairly. Both systems remain constrained and under close observation.

**Diepsloot Reservoir supply Steyn City Reservoir**

Both systems achieved minimal gains overnight due to poor incoming supply to both systems and remain low. The outlet to Diepsloot is throttled to supply and retain capacity. Poor pressure to no water is expected. The outlet to Steyn City remains open and supplying, however remains low. Poor pressure is expected.

**Soweto Systems** are constrained, and most areas are affected by poor pressure to no water.

Affected systems by poor pressure to no water.

- Doornkop Reservoir**
- Meadowlands Reservoir**
- Zondi Reservoir and Tower**

All other systems within the City of Johannesburg are stable and supplying fairly to adequately.

**Sandton systems** are supplying fairly to adequately.

**Midrand systems:**

- Erand Reservoir and Tower** are supplying fairly.
- Grand Central Reservoir and Tower** are supplying fairly.
- President Park Reservoir and Tower** are supplying fairly with daily throttling in place.

**Roodepoort and Randburg systems** are supplying fairly to adequately.

**Soweto systems** affected by poor pressure.

- Protea Glen Reservoir and Tower**
- Jabulani Reservoir and Tower**
- Naturena Reservoir**

**\*Deep South systems** are constrained, closely monitored with daily interventions in place.

Johannesburg Water continues to monitor all systems closely and implement necessary interventions to stabilise supply. Alternate water is provided to affected areas in a coordinated manner.

**Ends  
Issued by Johannesburg Water Communication and Marketing.**

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