



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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**23 February 2026 – 14:30**

## Customer Notice

### Update: Overall Johannesburg Water System

Overall, Johannesburg Water's systems have improved slightly compared to Sunday morning. Most systems are supplying fairly to normal, while others are constrained and critically low. The bulk supplier continues to pump at full capacity, although the strategic reservoirs are recovering with marked improvement. As a result, the City of Johannesburg reservoirs and towers are also recovering at a gradual pace.

The systems currently experiencing challenges are the Commando, Midrand, and Soweto systems.

#### Commando System

The Commando System remains the most affected. The incoming supply has improved, but it has not yet returned to normal levels that are required to keep the system adequately pressurised. The overall performance of the system improved slightly when compared to yesterday, with minor gains overnight. Most areas in lower lying areas are receiving water, while higher lying areas remain affected by poor pressure to no water.

The bulk supplier and Johannesburg Water continue to work closely to improve the situation by implementing various interventions. Both entities continue to reconfigure the systems to boost inflows to the affected areas, which is implemented in a coordinated manner.

The **Crosby, Brixton 1 and 2 Towers** are constrained but supplying fairly while **Brixton 1 Reservoir** is critical and declining. **Hursthill 1 (HH1) and 2 (HH2) Reservoirs** remain on bypass, and are receiving additional inflows from various interlinks within the Commando and Central systems. Both the HH1 and HH2 Reservoirs remain constrained, which means customers in lower lying areas will receive normal supply, while customers in higher lying areas will experience poor pressure to no water.

#### Soweto Systems

Soweto Systems improved slightly but remain constrained. Most areas are receiving water while others are affected by poor pressure to no water. Interventions and restoration efforts are in progress.

#### Midrand Systems

##### Directors:

Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Siphon Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele,  
Mr Molate Mashifane, Ms Pamela Mabece, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela, Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Midrand systems improved slightly compared to Sunday, and are supplying fairly to critically low. **Grand Central Reservoir** is supplying fairly, however, pumping to the tower has been suspended. **Grand Central Tower** is stable and supplying fairly. **President Park Reservoir and Tower** are constrained and declining. Poor pressure to no water may occur as the levels decline. **Diepsloot Reservoir** improved overnight and is supplying fairly, while daily interventions are in place to manage supply. **Steyn City Reservoir** remains low but supplying fairly.

### Other systems

All other systems within the City of Johannesburg are stable and supplying fairly to adequately.

- **Sandton Systems** are supplying fairly to adequately, while **Illovo Reservoir and Tower** are critically low. Poor pressure to no water is expected, and interventions are in place.

- **Roodepoort Systems** are supplying fairly to adequately.

- **Randburg Systems** are supplying fairly to adequately.

- The following **Soweto systems** are supplying fairly but poor pressure may occur: **Protea Glen Reservoir and Tower, Jabulani Reservoir and Tower, Naturena Reservoir**, as well as **Zondi Reservoir and Tower**.

- **Central Systems** are supplying fairly but some reservoirs are affected by poor pressure. **Berea Reservoir** has improved and is supplying fairly; however, the **Alexander Park Reservoir** outlet remains closed until 50% threshold is reached. Although **Crown Gardens** is strained, it is supplying and continues to be closely monitored.

- **Deep South Systems** are strained. They are closely monitored with daily interventions in place.

Johannesburg Water continues to monitor all systems closely and implement necessary interventions to stabilise supply. Alternate water is provided to affected areas in a coordinated manner.

### Ends

**Issued by Johannesburg Water Communication and Marketing.**

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