

# MEDIA STATEMENT

Incident Affecting Power Supply in New Doornfontein

 02 February 2026

## Inner City Service Delivery (SDC): Siemert Substation Outage

City Power teams are on site at the Siemert Substation, attending to an outage affecting customers in New Doornfontein.

Our investigations confirm that the ground-mounted transformer did not explode. The transformer tripped in response to the explosion, operating as designed to protect itself and the wider electricity network from further damage. This confirms that the protection systems associated with the Siemert Substation functioned correctly.

The transformer oil remains intact, with no evidence of an electrical or transformer-related explosion. In addition, the damage observed to the affected building and the broken windows in surrounding properties is not consistent with the impact typically caused by a transformer or any electrical explosion.

As a precaution, our teams are currently isolating the power supply to the directly affected building and nearby premises. This is to allow us to restore power supply in phases to the remaining customers fed from the Siemert Substation as safely and quickly as possible.

Structural engineers, together with the Department of Labour, are continuing their investigations to determine the root cause of the explosion. We will provide further updates once more information becomes available.

City Power apologises for the inconvenience caused and thanks customers for their patience and understanding during this period, as safety remains our top priority.

**ENDS**  
**ISSUED BY CITY POWER**  
**Isaac Mangena, General Manager**  
**Department of Public Relations and Communications**